



GM ODC

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Holding Statement:

Recall - Chevrolet Captiva (C100/C105) – Thailand/ASEAN

Recall of Chevrolet Captiva (C100/C105) to address a possible separation of the steering intermediate shaft from the steering column on some units.

A GM investigation has found that the steering column was not properly assembled into the intermediate shaft in some cases.

Only affected customers' vehicles will be notified of the recall.

Timing for the recall for each market will vary – and only affected owners of affected vehicles will be notified of the recall.

Q&A

Q. What is the problem with the affected vehicles?

A. Due to an improper assembly between the intermediate shaft and the steering column, the steering wheel may become decoupled from the steering rack, affecting the driver's steering control of the vehicle.

Q: Does this pose a danger?

A: Presently, no Captiva in Singapore has exhibited this problem. However, any problem that could affect the driver's control of the vehicle should be taken seriously.

Q: What should customers look for?

A: There is no apparent symptom that the driver can detect. We recommend that all affected vehicle owners contact Chevrolet Service Centre at 1 Ubi Road 4 (Service Contact: 6511-3022).

Q: How will I know if my vehicle is affected?

A: Alpine Motors will be in contact with owners of affected vehicles.